

Explanation of Benefits (EOB) vs a Bill

An EOB is not a bill! EOB stands for Explanation of Benefits. It describes how your insurance plan pays for your test and if there is any additional cost that you are responsible for paying. You will usually receive an EOB before you receive a bill. If you have any questions about your EOB or your invoice, please call the Sema4 billing office at 800-298-6470.

Top 3 ways to identify an EOB vs a Sema4 Bill

1. Sent on behalf of your Insurance Company
2. The EOB explanation
3. This is not a bill

1 Your Insurance Company

Statement date:
Member:
Member ID:
Group #:
Group name:

PATIENT NAME
PATIENT ADDRESS

2 Explanation of Benefits (EOB)

EOB stands for explanation of benefits. It describes how your insurance plan pays for your test and if there is any additional cost that you are responsible for paying. An EOB is not a bill. You will usually receive an EOB before you receive a bill.

3 This is not a bill

Your recent claims :

Patient:	Provider									
	Claim #:	Amount Billed	Member Rate	Remark Codes	Amount Applied to Deductible	Copay	Amount Remaining	Plan Payment	Coinsurance	Patient Responsibility
Date of Service										
Totals:										

sema4

STATEMENT #

PLEASE CHECK THE APPROPRIATE CREDIT CARD FOR PAYMENT

VISA MASTERCARD DISCOVER AMEX

CARD NUMBER: EXP/DATE: AMVYS: CARD SECURITY CODE:

CARDHOLDER SIGNATURE: CARD BILLING ZIP CODE:

STATEMENT DATE: AMOUNT DUE: DUE DATE:

PLEASE REMIT WITHIN 30 DAYS ENTER AMOUNT \$

For Billing Inquiries Please Call: 212-241-8717

To view and pay statement online please visit: <https://sema4pay.iabill.com>

JANE DOE
123 PATIENT ROAD
NEW YORK, NY 100

MAKE CHECKS PAYABLE TO:
Mount Sinai Genomics Inc.
P.O. Box 21312
New York, NY 10087-1312

Detach and Return this Portion with your Payment. See bottom of Statement for online Access Bills.

STATEMENT DETAIL

ACCT#:	SERVICES FOR:	STATEMENT DATE:	DUE DATE:

DATE	DESCRIPTION	ORDER# & PROVIDER	CHARGES	PAYER PAYMENTS	PATIENT PAYMENTS	ADJUSTMENTS	BALANCE
TOTAL							

CURRENT	31 - 60 DAYS	61 - 90 DAYS	91 - 120 DAYS	OVER 120 DAYS	AMOUNT DUE

PAYMENT DETAIL

MESSAGES

Thank you for choosing Sema4. Payment is due upon receipt of the statement. If you have any questions about your bill, please contact us at 212-241-8717. Please disregard this statement if payment has already been sent.

Mount Sinai Genomics Inc. ACCOUNT# ACCESS CODE: I-1111-1111